



Child Care WAGES[®] Program Down East Outcome Overview FY20

Retention

- 6% turnover rate of WAGES participants through March (vs. 25% original PBIS goal)

Education

- 97% of active participants have permanent levels on the education scale (AAS ECE or higher) *or* have submitted education during the year to document additional coursework

Compensation

- 119 child care professionals were issued supplements
- \$1,161 average six-month supplement

Participant Satisfaction (Survey Data)

- 100% of respondents reported satisfaction with WAGES and its administration
- 100% of directors reported positive attitudes toward WAGES in their child care programs
- 100% of those who reported having had interactions with WAGES staff found them to be helpful and pleasant