

**Down East Partnership for Children
Child Care Resource and Referral for Edgecombe and Nash Counties
2018-2019 Provider Services Evaluation**

Please take a moment to complete the Child Care Resource and Referral (CCR&R) Provider Service Evaluation. Your feedback will help us plan and organize future services and trainings for the child care providers in these two counties.

Check the box that best describes your program:

- | | |
|---|--|
| <input type="checkbox"/> Child Care Center | <input type="checkbox"/> Head Start |
| <input type="checkbox"/> Family Child Care Provider | <input type="checkbox"/> Pre-K |
| <input type="checkbox"/> Part Day Preschool | <input type="checkbox"/> School Age ONLY |

Check the star rating that best describes your program:

- | | | |
|--------------------------------------|---------------------------------|---------------------------------|
| <input type="checkbox"/> GS-110 | <input type="checkbox"/> 1 Star | <input type="checkbox"/> 4 Star |
| <input type="checkbox"/> Temporary | <input type="checkbox"/> 2 Star | <input type="checkbox"/> 5 Star |
| <input type="checkbox"/> Unregulated | <input type="checkbox"/> 3 Star | |

Check the county where your program is located:

- Edgecombe Nash

Check the job description that best describes you:

- | | | | |
|---|-----------------------------------|--|---|
| <input type="checkbox"/> Owner | <input type="checkbox"/> Director | <input type="checkbox"/> Teacher | <input type="checkbox"/> Floater/Substitute |
| <input type="checkbox"/> Family Child Care Provider | <input type="checkbox"/> Student | <input type="checkbox"/> Assistant Teacher | |

1. Using a 5 point scale with 5 as very helpful and 1 as not helpful at all, please rate the CCR&R services that you have used. (circle your answer):

	very helpful			not helpful at all		don't know /not applicable
	5	4	3	2	1	dk/na
Classroom Connection	5	4	3	2	1	dk/na
Training Calendar	5	4	3	2	1	dk/na
Workshops/Trainings	5	4	3	2	1	dk/na
Director's Connection	5	4	3	2	1	dk/na
Lending Library	5	4	3	2	1	dk/na
Information on the phone	5	4	3	2	1	dk/na
On-Site Technical Assistance	5	4	3	2	1	dk/na
Regional Infant Toddler Project	5	4	3	2	1	dk/na
Regional School Age Project	5	4	3	2	1	dk/na
Regional Healthy Behaviors Project	5	4	3	2	1	dk/na
Nutrition/Physical Activity TA	5	4	3	2	1	dk/na

Check the box that best describes the following statements:

2. Training locations are convenient for me.

- Yes No Not sure If not, what location is convenient _____

3. The best time for me and my staff to attend training is:

- Days of Week: Monday Tuesday Wednesday Thursday Friday Saturday

- Times: 10a-12p 12p-2p 2p-4p 4p-6p 6p-8p 6:30p-8:30p

4. Check the training areas you would like us to offer:

- | | | |
|--|--|--|
| <input type="checkbox"/> First Aid/CPR | <input type="checkbox"/> Abuse and Neglect | <input type="checkbox"/> Star Licensing |
| <input type="checkbox"/> Classroom Activities | <input type="checkbox"/> Special Needs | <input type="checkbox"/> Lesson Planning |
| <input type="checkbox"/> Child Development | <input type="checkbox"/> Infant/Toddler Specific | <input type="checkbox"/> Behavior Management |
| <input type="checkbox"/> Nutrition | <input type="checkbox"/> Physical Activity | <input type="checkbox"/> Outdoor Learning Environments |
| <input type="checkbox"/> Other (specify) _____ | | |

PLEASE TURN PAGE OVER TO COMPLETE THIS EVALUATION

For the next questions please circle your answer using a 5 point scale with 5 as strongly agree and 1 as strongly disagree:

5. CCR&R Services are available to all child care providers in this area.

strongly agree					strongly disagree	don't know
5	4	3	2	1		dk

6. CCR&R responds to requests for technical assistance.

5	4	3	2	1	dk
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7. CCR&R provides services that support the NC Star Rated License

5	4	3	2	1	dk
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8. CCR&R offers support in getting the training I need to meet state requirements.

5	4	3	2	1	dk
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9. Are you able to easily access the quarterly training calendar? Yes No

10. Does the Lending Library and/or the Teacher Resource Room meet your needs? Yes No

If not, why? _____

11. Considering all of our services, what service offered by the Child Care Resource and Referral has made the most difference to you? _____

OPTIONAL: If you would like to receive emails with updates and the training calendar, please provide us with your email address (please print):

Thank you for your time in completing this evaluation of the CCR&R's services. With these results, we hope to continue to improve our services and offers to the child care providers and families the DEPC serves.

PLEASE RETURN THIS EVALUATION BY DATE IN THE ENCLOSED SELF- ADDRESSED POSTAGE PAID ENVELOPE (We can work on this section if we decide to send electronically or survey monkey.)

Pre/Post Training Survey

This survey measures your assessment of your own knowledge related to **Increasing Quality with the ITERS-R**. Please indicate your level of knowledge about each item before this training and after using the scale of 1 (no knowledge) to 4 (very much knowledge). For each item, circle one number for "pre" and one for "post".

	PRE				POST			
	NONE	SOME	MUCH	VERY MUCH	NONE	SOME	MUCH	VERY MUCH
1. appropriate sanitation practices (diapering, handwashing, feeding) according to the ITERS-R.	1	2	3	4	1	2	3	4
2. the classroom materials that are needed and the number of those materials, according to the ITERS-R.	1	2	3	4	1	2	3	4
3. what caregiver-child interactions must be observed during an ITERS-R assessment.	1	2	3	4	1	2	3	4
4. how to set up a classroom to meet the requirements of the ITERS-R.	1	2	3	4	1	2	3	4
5. the definition of terms used throughout the ITERS-R, such as "weather permitting", "much of the day", "accessible" etc.	1	2	3	4	1	2	3	4

I feel confident in my ability to apply the knowledge and skills gained through this training. (Circle one)

Strongly Agree 5	Agree 4	Neutral 3	Disagree 2	Strongly Disagree 1
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Please describe any new knowledge or skill you learned in this session or something you plan to use in your work as a result of this session.

Please list any other topics related to working with infants and toddlers that you are interested in learning more about.

Thank you for completing this survey. This survey is confidential and any reports using the information will only contain group summaries.

